#### AMENDMENTS TO THE CLAIMS

This Listing of Claims replaces all prior versions, and listings, of claims in the application:

# Listing of Claims:

 (currently amended) A method for providing improved performance of an insured healthcare facility wherein a program catalyst monitors the insured healthcare facility on behalf of an insurer, the method comprising the steps of:

determining insurance program requirements designed to reduce risks of accidents associated with the healthcare facility;

formulating an insurance program containing the insurance program requirements;

the program catalyst providing procedures designed for the insured healthcare facility to meet the insurance program requirements and reduce risks of accidents associated with the healthcare facility; reducing risks of accidents associated with the healthcare industry by implementing procedures designed for the insured healthcare facility to meet the insurance program requirements:

the program catalyst monitoring the results of the procedures to identify the conformance of the insured healthcare facility to the insurance program requirements;

the program catalyst identifying the conformance of the insured healthcare facility to the insurance program requirements;

the program catalyst identifying the conformance weak points of the insured healthcare facility;

the program catalyst providing countermeasures to mitigate the conformance weak points of the healthcare facility and further aid the insured healthcare facility to meet the insurance program requirements and reduce risks of accidents associated with the healthcare facility:

providing a web-enabled software solution for providing the monitoring results to the healthcare facility, the program catalyst, and the insurer; and

the program catalyst communicating data indicative of the conformance of the insured healthcare facility to at least one of the healthcare facility and the insurer using the webenabled software solution; and an interested third-party

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the insurer modifying the insurance program based on the conformance to the insurance program requirement by the healthcare facility,

- (previously presented) The method of Claim 1, wherein the step of formulating an insurance program containing the insurance program requirements comprises an insured healthcare facility purchasing the insurance program.
- (previously presented) The method of Claim 1, wherein the step of formulating an
  insurance program containing one or more insurance program requirements comprises a single
  insurer offering the insurance program.
- 4. (previously presented) The method of Claim 1, wherein the step of formulating an insurance program containing the insurance program requirements comprises several insurance providers underwriting the insurance program.
- 5. (previously presented) The method of Claim 1, wherein the step of monitoring the results of the procedures to identify the conformance of the insured healthcare facility to the insurance program requirements further comprises providing feedback to the insured healthcare facility regarding compliance with the insurance program requirements.
- 6. (previously presented) The method of Claim 1, wherein the step of communicating data indicative of the conformance of the insured healthcare facility to an interested third party further comprises the steps of:

attributing a score to the monitored results; and providing the score to <u>at least one of the healthcare facility and the insurer</u> the interested third party.

(previously presented) The method of Claim 6, wherein the step of attributing a score to
the monitored results further comprises attributing a numerical score indicating the conformance
of the insured healthcare facility to the insurance program requirements.

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(previously presented) The method of Claim 7, wherein the step of communicating data
indicative of the conformance of the insured healthcare facility to an interested third party-further
comprises the step of providing the score to the insured healthcare facility.

### 9-16. (cancelled)

- 17. (currently amended) A method for creating an insurance product for an insured healthcare facility while minimizing insurance risks and reducing premium costs, said method comprising the steps of:
- determining insurance program requirements designed to reduce risks of accidents associated with the healthcare industry;
- creating a new insurance product containing one or more insurance program requirements;
- the insurer\_distributing the new insurance product to the insured healthcare facility through though a distribution channel;
- providing procedures designed for the insured healthcare facility to meet the insurance program requirements and reduce the risks of accidents associated with the healthcare facility:
- reducing risks of accidents associated with the healthcare industry by providing an insurance-program-designed for the insured healthcare facility to meet the insurance program requirements;
- the program catalyst monitoring the insured healthcare facility to determine whether the insured healthcare facility is meeting the insurance program requirements;
- the program catalyst determining the conformance of the insured healthcare facility to the insurance program requirements; and-
- the program catalyst identifying the conformance weak points of the insured healthcare facility:
- the program catalyst providing countermeasures to mitigate the conformance weak points of the healthcare facility and further aid the insured healthcare facility to meet the

insurance program requirements and reduce risks of accidents associated with the healthcare facility:

providing a web-enabled software solution for providing the monitoring results to the healthcare facility, the program catalyst, and the insurer;

the program catalyst communicating data indicative of the conformance of the insured healthcare facility to a third party at least one of the healthcare facility and the insurer using the web-enabled software solution; and

the insurer modifying the insurance program based on the conformance to the insurance program requirements by the healthcare facility.

- 18. (original) The method of Claim 17, wherein creating a new insurance product comprises creating an insurance product comprising reduced premiums, reduced risk of claims by adherence assurances, and an increased standard in provided services.
- 19. (currently amended) The method of Claim 17, wherein distributing the new insurance product to the insured healthcare facility through though—a distribution channel comprises distributing the new insurance product through authorized brokers.

# 20-23. (cancelled)

24. (currently amended) A system for providing improved performances for a target entity, the system comprising the components of:

an independent program catalyst that is operative to:

identify program requirements designed to reduce risks of accidents associated with the healthcare industry;

reduce risks of accidents associated with the healthcare industry by implementing procedures directed towards assisting the target entity in meeting the program requirements;

monitoring the results of the target entity to identify the conformance <u>of</u> the target entity to the program requirements;

attributing a score to the monitored results;

identifying the conformance weak points of the target entity;

providing countermeasures to mitigate the conformance weak points of the

target entity and further aid the target entity to meet the insurance program requirements and

reduce risks of accidents associated with the target entity; and

a web-enable software solution for providing the monitoring results and the scores to the target entity; and the independent program catalyst and an interested third party;

the program catalyst communicating data indicative of the conformance of the target entity to at least one of the healthcare facility and the insurer using the web-enabled software solution and

the insurer modifying the insurance program based on the conformance to the insurance program requirements by the target entity.

- 25. (previously presented) The system of Claim 24, wherein said score comprises an indication of the target entity's conformance with said program requirements.
- 26. (original) The system of Claim 24, wherein the program catalyst is further operative to provide feedback to the insuring entity regarding said monitored results and said score.
- 27. (original) The system of Claim 24, wherein the program catalyst provides feedback to the insuring entity by utilizing the web-enable software.
- 28. (currently amended) The method of Claim 1, wherein the step of monitoring the results of the procedures to identify the proximity of the insured healthcare facility meeting the insurance program requirements is performed after the insurance program is issued to the insured healthcare facility.
- (cancelled)
- (cancelled)

### (cancelled)

- 32. (previously presented) The method of claim 17, wherein the step of monitoring the insured healthcare facility to determine whether the insured healthcare facility is meeting the insurance program requirements is performed after the insurance program is issued to the insured healthcare facility.
- 33. (previously presented) The system of claim 24, wherein the independent program catalyst monitors the results of the target entity to identify the proximity to meeting the program requirements after the program has been issued to the target entity.
- (cancelled)
- 35. (currently amended) A method for improving performance of a healthcare facility by reducing risks of accidents, the method comprising:
- determining insurance program requirements designed to reduce risks of accidents associated with the healthcare industry;
- formulating an insurance program for insuring a healthcare facility containing the insurance program requirements;
  - executing an insurance relationship between an insurer and the healthcare facility;
- a program catalyst monitoring the healthcare facility to identify conformance to the insurance program requirements by the healthcare facility, wherein the monitoring is performed by a program catalyst;
- the program catalyst identifying the conformance of the insured healthcare facility to the insurance program requirements;
- the program catalyst identifying conformance weak points of the insured healthcare facility;

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the program catalyst providing risk reports from the program catalyst to the insurer describing the conformance to the insurance program requirements by the healthcare facility and the weak points; and

the program catalyst providing countermeasures to mitigate the conformance weak points of the healthcare facility and further aid the insured healthcare facility to meet the insurance program requirements and reduce the risks of accidents with the healthcare facility; and

the insurer modifying the insurance program based on the conformance to the insurance program requirements by the healthcare facility.

- 36. (new) The method of Claim 1, wherein the program catalyst is the insurer.
- 37. (new) The method of Claim 17, wherein the program catalyst is the insurer.
- 38. (new) The method of Claim 24, wherein the independent program catalyst is the insurer.

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